SafeRide Health

TODAY'S RIDES, TOMORROW'S HEALTH OUTCOMES

Technology-Powered Transportation for Medicaid Managed Care Health Plans

Get your most vulnerable members to care no matter where they are on the care continuum with SafeRide's technology-first approach to non-emergency medical transportation (NEMT).

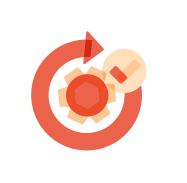
How SafeRide Transforms NEMT Programs



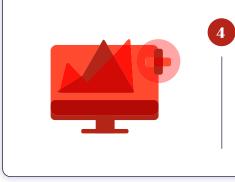
Transportation options aren't the same as they were 10 years ago, so why should your NEMT offerings be? Give beneficiaries an optimal experience with access at their fingertips to **pre-scheduled and ondemand multi-modal transportation** on member self-service booking and management tools, all while maintaining oversight. With SafeRide's **proprietary algorithms**, members get the right ride every time.

SafeRide provides easy-to-implement end-to-end transportation solutions that give Medicaid managed care health plans peace of mind with a compliance partner so plans can focus on member retention and plan expansion. Our platform helps you **navigate state compliance regulations** including **proactive fraud, waste, and abuse preventative** measures and monitoring plus screening to ensure provider compliance for a secure ride. These measures **drastically reduce grievances and complaints.**

SafeRide <u>Health</u>



Get a customized NEMT solution as unique as your health plan and member needs. SafeRide's program is a **turn-key solution** that builds on and enhances your transportation benefit of the past, giving your teams exactly what they need by **integrating into existing platforms via APIs** or building out a new, custom portal with **swift implementation**. With SafeRide's commitment to technological innovation and **leading network infrastructure**, our solutions



Traditionally, transportation programs have been difficult to manage and improve, with NEMT ride data available weeks or months later if at all. Break through the black box of data and build the transportation program of the future with SafeRide's **real-time data transparency** putting health plans in control of all ride data points to make better business decisions and have oversight over their members' individual journeys.

When dealing with Medicaid demographics like high acuity members, rural populations, and the most vulnerable, it's vital to meet member needs. Our onshore, highly trained call center is there to support member needs in 200+ languages. At SafeRide, we're experts in helping break down the transportation barriers for Medicaid managed care health plans and their members.

Impact

Leading Medicaid programs across the country are already providing a better transportation experience with the SafeRide difference.

6M+ annual rides Every 5 seconds a ride is completed through SafeRide

95+% on-time rate SafeRide outperforms the industry standard 75–80%

<0.25% grievance rate

A positive experience results in happier members

For more information:



