

## Reimagine NEMT

POWERED BY SAFERIDE HEALTH

Make the most of your transportation benefit offerings with a fully-managed, customizable transportation program



### The SafeRide Difference

Break from the traditional non-emergency medical transportation (NEMT) model with a **technology-first, versatile, and transparent approach:**

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#### Easy to Implement

Outsource end-to-end management of your transportation benefit to experts at SafeRide. Our implementation team is well-versed in complex transportation requirements across varying state regulatory environments, and our onshore call center routinely handles member interactions for ride requests and troubleshooting in 200+ languages with empathy.



#### Flexible Platform

Your transportation program should be as unique as your plan and members. Leverage SafeRide's technology-first NEMT platform for a customized, fully-managed transportation program that meets your plan's regional regulatory needs, encounter submission, benefit and eligibility questions, ride scheduling, and more.



#### Member Focused

Meet your members where they are in the care continuum with on-demand or pre-scheduled rides multi-modal transportation including rideshare, curbside sedan transport, and door-to-door wheelchair and gurney vehicles – reducing member grievance while improving overall health outcomes. The multiple ride booking options provided to members brings the ride identification closer to the point of need to improve member experience and reduce no-show rates.



#### Ride Integrity & Transparency

Gain real-time visibility and insights into ride data and member experience with SafeRide's transparent, technology-powered transportation program. Real-time monitoring significantly reduces fraud, waste, and abuse risks – helping you make smarter decisions, improve member retention, and drive plan expansion. By strengthening oversight and accountability at every step, SafeRide protects program dollars while enabling sustainable, compliant growth.

With SafeRide as your transportation partner, you can focus on what's most important – your members and their health outcomes. Our fully-managed NEMT program provides industry-leading, turn-key transportation solutions for Medicare Advantage and Medicaid health plans of all sizes.

By fully outsourcing transportation benefit management and call center operations to SafeRide, our customers and partners drive optimal member experience, retention, and plan expansion. SafeRide's constant technological innovation and best-in-class network infrastructure means that as your plan grows, our fully-managed transportation program scales with you.

## By the Numbers



**12 Million +  
Annual Rides**

Every 11 seconds, a ride is completed through SafeRide



**97+%  
On-Time Rate**

SafeRide outperforms the industry standard 75-80%



**<.25%  
Grievance Rate**

A positive experience results in happier members

## About SafeRide

SafeRide Health is a technology and services company reducing barriers to care by improving the delivery of non-emergency medical transportation (NEMT) for the largest Medicare Advantage, Medicaid, and provider programs nationwide. SafeRide's customizable platform closes the gap between need and access for the most vulnerable populations with a member-centric approach while giving payers a more intelligent way to deliver cost-effective, on-demand transportation.