

Modern NEMT that lifts experience, compliance, and Star performance



Medicare Advantage (MA) members deserve transportation that is clear, dependable, and easy to use. SafeRide Health unifies technology, compliance, and a trusted national network into one platform that delivers reliable access, measurable outcomes, and program integrity you can stand behind.

Why SafeRide?



Member-centered by design

The MySafeRide app gives members control over booking, live updates, and reminders. Our white-glove call center helps members while maintaining plan oversight.



Built-in FWA controls

Real-time, trip-level validation monitors member and provider activity to reduce fraud, waste, and abuse (FWA) risk and support audit readiness.



Strength at scale

A national network of 5,000+ vetted transportation providers for coverage and rural reach across all populations.



Uncompromising transparency

Interactive dashboards provide ride-level visibility into cost, utilization, fulfillment, and experience so nothing is a black box.



Reliable Performance

Results that support CAHPS-linked experience, reduce complaint exposure, and increase confidence with regulators and auditors.

12M+ rides

nationwide annually

↓.25%

grievance rate

99%

fulfillment rate



Tailored population solutions

Configure workflows and eligibility rules for MA, D-SNP, and special needs populations to remove friction and improve access.

What plans gain



- Transparent performance you can manage & improve
- Better equity and access for vulnerable populations
- Real accountability through data and performance transparency
- A partner that treats NEMT as a strategic lever, not a cost center