Welcome to PayQuicker!

Payee Account Guide



INTRO

Hi, We're PayQuicker!

We're here to help you get your money **fast** and **easy**.

Over 300 companies like SafeRide Health **trust us to pay** their recipients.

Get paid **instantly** and **spend** your money **right away** with a **Virtual** or **Plastic** debit card — online, in stores, or on your phone with **Apple Pay** or **Google Pay**.

Your account **belongs to you**, and **you're always in control**.

Getting paid has never been easier. Let's get started!

SafeRide <u>Health</u> PA





Login on your company login page or you will receive a payment notification email Your funds are instantly available in your account, and can be accessed on your plastic and virtual card

received and

activated!



PAYQUICKER

Welcome!

Next

You received a payment of \$1.00 USD from PayQuicker.

2 To access your payment(s), please set up your account using the following link. Create New User Account

Create New User Accour	1 3	PAYQUICKER
Last Name Business Name (optional) Use this	s field only if you file taxes as a business entity	Hello,
Email Address Distributor orestat	as an individual.	The registration process for (<i>Mle4321</i>) will not be complete until you verify your email address.
Create Username		If you've received this in error or you did not initiate an account registration, you can <u>cancel</u> this process.
Confirm Password Username cannot be your email ac Must be letters and numbers only. Password must be a minimum of B uppercase letters, numerals, and/ and must include at least 1 charact	Idress and cannot include special characters. characters, consisting of lowercase letters, r non-alphanumeric characters (eg.@, #, \$) er from each of the following:	

STEP 1

Register with PayQuicker

- 1. Open email from PayQuicker
- 2. Click "Create New User Account" Link
- 3. Create your New User Account and click "Next"
- 4. Verify your email address from your email

Welcome to your PayQuicker account!



PAYQUICKER

Password	Forgot Osemaine?
	Eorgot Password?
Reser Help	nd Invitation Link?
Help	Contact Support

STEP 2

Log in

- 1. Go to saferidehealth.mypayquicker.com
- 2. Enter Username or Email address
- 3. Enter Password
- 4. Click Login

Tip: Add your Company Login page to your desktop Bookmarks for quick and easy access by clicking the star located at the far right, see examples below.

Mac OS Browser



SafeRide <u>Health</u>

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Thank You!		
Your registration is now complete!		
	3 Click to Access Your Account	

STEP 3

Complete your profile

Provide your:

- Profile Information, Phone Number, Address and click "Next"
- 2. Click "I Agree" to our Terms & Conditions
- 3. Then "Click to Access Your Account"





Success! You're in.

PAYQUICKER

Hello,

You have successfully verified your email address for your account. Your username is *YourUserName*.

To log into your account, <u>saferidehealth.mypayquicker.com</u>.





HOME CARD - ACCOUNT -	REWARDS & OFFERS	HELP -	USE MY VIR	TUAL CARD		Cangua	Logout		Kiua
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HOWTO

Enter Business Information

After registration is complete, you can add a business name.

- Click your name at the top right, then choose
 "Edit Profile."
- Find "Business Information" and enter your business name.
- 3. Click the **"Save Changes"** button.



INSTANT ACCESS

Virtual Debit Card



INFO

What is a Virtual Card?

A Virtual Card is a digital card you can use on your electronic devices that works just like a plastic debit card.

- Access it instantly in your account after getting paid
- Use it to spend online, in-apps, or in-store
- Keep your money safe and secure

Start using it today — Learn how!



PAYQUICKER HOME CARD ACCOUNT -**REWARDS & OFFERS** HELP 🔻 USE MY VIRTUAL CARD MetaBank USD • 0 CARD -ACCOUNT -Virtual Card is Ready to Use ₽ Over Change Card PIN Report Lost/Stolen Card SafeRide Health **Pending Transactions** Customer Service: +1 (866) 400-2712 **Tip:** You can also access 4000 1234 5678 9010 Cardholder Name your virtual debit card JANE D. CARDHOLDER under the *card tab* on the Good Thru CVV2 153 12/24 Overview page menu bar. VISA Limited Use Virtual Account Copy Card Number To spend online, enter name as it appears on the card, 16 digit card number, expiration date, and CVV2. Load to mobile wallet for instore purchases, where available. Click here to learn more about mobile wallet availability.

HOWTO

REW

Use your Virtual Card to Spend Instantly

With PayQuicker, you **do not have to wait** to use your money.

Click the USE MY VIRTUAL CARD button on the Overview page menu to view your virtual card. Click the Copy Card Number button to copy the 16-digit card number for easy online use or to add to your mobile wallet.

SafeRide <u>Health</u>





НОЖТО

Add your Virtual Card to your Mobile Wallet

Once you have **copied your virtual card information**, you can **Enter Card Details Manually** in your **Apple Pay** or **Google Pay mobile wallet(s)** for easy and on-the-go access.





Additional Account Details

Viewing Your Account Balance

On the Payment Account Overview Page

Your overall balance and different currencies can be **viewed at the top right** of your Payment Account Overview Page.

MetaBank USD Balance: \$955.59 USD

You can also view:

- Pending Transactions
- Recent Transactions History
- Contact Support
- "Use My Virtual Card" button

Date	Amount	Status	Description	
10/2/2017	(\$0.01) USD		75552c94-64ad-4ad5-a6d9-a50f1267f50f - Transferre	ed To Vicky Ho
10/2/2017	(\$0.01) USD		5300a288-bCb3-4084-a997-11493/84Ctad - Transferre	ed To Vicky Ho
10/2/2017	(\$0.01) USD		024b7d62.1r35.42a6.a460.8803486ar1cr - Transferr	ed To Shipy Black Boy Account
9/27/2017	\$0.01 USD		07468a0d-75e4-4d6e-9aa7-9fcc1a01c1bc - Transferre	d From Shiny Black Box Account
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Plastic Debit Card Activation

I would need to place a screenshot of a PayQuicker account overview page here, with the "Activate Plastic Card" button.

- Your Plastic debit card will arrive in 10-14 business days
- Click ACTIVATE PLASTIC CARD button on account homepage once received, to activate your card
- Find card usage tips and support contact information

You can also view:



400 Linden Oaks, Suite 320 Rochester, NY 14625

Congratulations!

Here is your new Prepaid Visa® Card From:



√ Use everywhere Visa debit cards are accepted

Access cash at any ATM with Visa Plus

Log in to your account to review your Cardholder Agreement, check your balance, and monitor your activity

CARD WILL NOT WORK Until You Activate it ...

TO ACTIVATE YOUR CARD AND CREATE YOUR PIN Log in to your account at:

payquickermypayquicker.com

For assistance call (866) 400-2712 (M-F 7:00am-7:00pm EST) Or email support@payquicker.com. Cards cannot be activated by calling this number or sending an email

Prepaid Visa Card Tips

- · For additional assistance email support@payquicker.com
- · Login to your card account to check your balance and monitor your activity
- Don't forget to sign the back of your card
- Select "Credit" to swipe and sign for purchases
- · Select "Debit" and use your PIN to get cash back with a purchase
- Use the mobile app for easy access to account information¹

Purchasing Gas:

When purchasing gas with your card you will need to prepay with the cashier inside the station.

> Card is issued by MetaBank*, N.A., Member FDIC, pursuant to a license from Visa U.S.A. Inc. Use of this card is subject to the terms of the Card holder Agreement, as amended, furnished and agreed to in connection with this issuance. Fees may apply. For cardholder services call PayQuicker at +1(866) 400-2712 or +1(585) 507-4604. www.payquicker.com



PAY UICKER

www.payquicker.com

Connect Your Bank Account

- 1. Go to Account, then hover over Transfer Money.
- 2. Click on Add a Bank Account
- 3. Type in your bank info to transfer funds from your PayQuicker account into your personal bank account.

You can also view:

- All Account Activity
- Statements
- Account Settings
- Change Your Password

	O▼ ACCOUNT▼ REWARDS & OFFERS HELP▼ USE M
	Overview All Account Activity Statements Account Settings
	Change Password Description Transfer Money Add a Bank Account Outstanding Fees Send Instant Payment Link To Mobile App Transfer to Your Bank
Add a Bank Account fer funds from your PayQuicker account into a per	sonal bank account.
Destination Currency: Country	USD Chang United States Chang
Account Nickname	
Name on Account	
Bank Name	
Routing Number	Example : 012345678
Account Number Bank Account Type	Example : 01234567890 Choose Bank Account Type
Bank Account Purpose	Choose Bank Account Purpose
	Cancel Add Bank

Transfer Funds to Your Bank Account

- 1. Go to the Account, then hover over Transfer Money.
- 2. Click Transfer to Your Bank.
- 3. Choose a bank and transfer your money.
- 4. Transfers can take anywhere from 1-5 business days to complete depending on banking days.

You can also view:

- Add a Bank Account
- Send Instant Payments

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HOW TO Secure Your Funds

Setup Two-Step Verification

Keep your account secure by adding an additional layer of security!

At login, you have the option to activate this feature, which requires both a password and a verification code. You have two ways to use Two-Step Verification:

1. Authy App or 2. SMS Text





Option 1: Authy App

- 1. Login to your payment account.
- 2. Click the **Setup Two-Step Verification** button.
- 3. Type your phone number and click **Continue.**
- 4. Open the text message and tap the link to get the Authy app.
- 5. Install and open Authy app on your phone.
- 6. Type your phone number and email in the app, then tap **OK**.
- 7. Pick how you want to get your login code: push, call, or text.
- 8. In the app, tap the Two-Step Verification request.
- 9. Check the information and click **APPROVE**.
- 10. Go back to your account and click Continue to my account.
- 11. You can also set up Two-Step Verification on your **Desktop** or **Laptop** by going to your account login page at **saferidehealth.mypayquicker.com**.



Option 2: SMS Text

- 1. Login to your SafeRide Health account
- 2. Click Setup Two-Step Verification button
- 3. Enter your phone number and click **Continue**
- 4. Click Use text messaging (SMS) for Authentication or select Use SMS for Authentication from the "Having trouble, or want other options?" drop-down menu
- 5. Open text message sent to mobile-phone with security code
- 6. Enter security code in the "Your Security Code" field
- Click Verify button.
 Two-Step Verification is complete!
- 8. Go to payment account and click Continue to my account.

Authy is a free authentication mobile app that can be used on Apple or Android devices. Authy generates unique verification codes which users enter as a second step when logging in to their account.
A text message was sent to SXX - XXX - XXX with instructions to download free Authy authentication app to mobile device. Click the link in the text message to download Authy app. Open Authy app on mobile device. Enter mobile number and email address when prompted. Select desired verification method. Click and accept the pending Two-Step Verification registration request in Authy app to proceed.
Waiting for response to authorization request Didn't receive the request? Send authorization request again Don't have a smartphone? Use text messaging (SMS) for Authentication
Cancel Finish this later Having trouble, or want other options? -

ACCOUNT SUPPORT

Need Help?





Comprehensive Support

- 24-hour online card support for lost or stolen cards
- Email & Live Chat Support is available in any language
- Dedicated, multi-lingual support via phone is available in 6 languages
- Available 8:00 am to 7:00 pm EST Mon Fri
- Located in Rochester, New York





Questions about your PayQuicker Account?

PAYQUICKER 🖗 Language 👻 🛛 🖂 🖸 Rida 🚺 👻 HOME CARD - ACCOUNT - DEALS HELP - USE MY VIRTUAL CARD Frequently Asked Questions Using Your Card Contact Support Contact Support Ø Help Centre 🕿 **Frequently Asked Questions** Using Your Card Contact Information ATM Withdrawals How do I activate my card How do I logout? Card Tips 1 (866) 400-2712 USA/Canada When will I get my card? Virtual Card Access +44 12 2445 9238 How do I check my balance? Mobile Wallet United Kingdom Is there an App? Daily Limits for Card Usage +33 3 60 85 00 81 France How do I dispute a transaction? For Gas Stations How do I change my Password? With Hotels +61 870 708 064 Australia I forgot my Password, now what? With Rental Cars I forgot my Username, now what? Pre-Authorization Holds Mexico +52 55 5350 7204 How do I change my card's PIN? Account Activity Spain +34 8818 00000 How do I report my card as lost or stolen? How do I transfer money to my bank account? Overview +852 5808 4046 Hong Kong Can you mail me a paper check? All Account Activity Can I transfer money into my payment account from my bank account? Pending Transactions Italy +39 06 94804009 How do I close my account? Statements What are the account/card fees? Germany +49 80 072 38446 Account Management How do I view the Cardholder Agreement? Phone - Internationally +1 (585) 507-4604 How long do bank transfers take? Account Settings Fax +1 (585) 445-3488 https://payquicker.com/support/ Contact Form Email Address support@payquicker.com Mailing Address PayQuicker LLC 400 Linden Oaks Suite 320 Rochester, New York 14625 USA



Thank You!